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**By Congressman Charles F. Bass
For NH Patch websites, July 16, 2012**

Earlier this year, Dennis Stanion of Newport contacted my office for assistance in obtaining his lost medals for his service in the U.S. Navy during the Vietnam War. While my staff and I were able to obtain replacement medals for Mr. Stanion, we also discovered that he was entitled to a few more that he had never received in the first place, a nice surprise for a man who has given so much to his country. It was an honor to present his hard-earned and long overdue medals just in time for Memorial Day.

Mr. Stanion is just one of the hundreds of constituents my staff and I have been able to help through my Congressional office. Whether it's helping a veteran like Mr. Stanion obtain his service medals, or working to resolve a problem with Social Security or Medicare for an individual, I am here to help you. Navigating the bureaucratic red tape that often times surrounds federal agencies can be tricky, and my staff and I here to help. While we can't guarantee success every time, we will do whatever we can to get you answers.

Providing the best constituent service I can is my top priority as your Representative in Congress. In addition to helping individuals and businesses resolve problems with federal agencies, my office can also help you obtain an American flag flown over the U.S. Capitol. And if you are planning to visit Washington, D.C., [my staff and I would be happy to assist you in booking a tour](#) of the Capitol, White House, Bureau of Engraving and Printing, and other federal attractions.

I have always believed that Members of Congress can only be effective representatives if they listen to and utilize the input of the people they represent. To that end, I have held 11 town hall meetings throughout the Second Congressional District – at least one in every county – since I came back to Congress in 2011, and have visited hundreds of businesses, senior centers, schools, and local offices from Salem to Pittsburg to meet with constituents. My staff has also held [more than 200 public office hours throughout the district](#) to give constituents a chance to meet directly with my staff in one's own hometown, including [monthly office hours at the New Hampshire Department of Employment Security office in Salem](#) and at the Nashua and Salem Senior Centers. I have also assembled advisory boards comprised of community officials to advise me on veterans, military, education, and health care issues that meet on a regular basis.

I have four offices across the district to serve you, in **Concord** (114 North Main Street, Suite 200 – 603-226-0064); **Nashua** (70 East Pearl Street – 603-595-7701); **Newport** (24 Main Street, Suite 3 – 603-276-0831); and **Littleton** (32 Main Street, Room 110 – 603-444-5505). If there is something my staff and I can help you

with, I hope you will stop by or call. And please visit my website at

bass.house.gov

for more information about how I can assist you as your representative in Congress or to send me a note about the issues concerning you. I look forward to hearing from you.

Charles F. Bass represents New Hampshire's Second District in Congress and can be contacted at <http://bass.house.gov> .